



ReNet App Guide

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Summary



This guide is a step by step look at our integrated ReNet App. This is a great tool when you are out on the road to get all of your information into ReNet and ready for your prospecting and reporting.

Learn about all of the synchronisation and activity that happens automatically as soon as you start accessing your listings and contacts.



You can also find additional video tutorials by going to the Watch Video option in the smart search of your ReNet software.





Downloading the App

For Apple Devices

To download the ReNet Touchpoints Manager app on your iPhone or iPad, log into the ReNet software and select the **ReNet APP** link in the top toolbar.

١	Varelle	Johnso	n H	lome F	ReNet API	Calendar	Website	Setup	
Tł	nis will lin	k you throu	ugh to	your sta	aff profile a	nd the mobil	e devices ta	ab.	
E	dit Privileges	Mobile Devices	Listings	Assistants	Quarterly Goals	RE/MAX Corporate	Email Signature	Archive & Reset Actio	ne
						reason of oor portato	Ennan orginataro		110

https://mdm.renet.io/enroll/NzoxNTgyNTM1 is for this staff member specifically, anyone who has this link installed will have all access.

Download VIA eMail.	Click here to email install link
Download VIA SMS.	Click here to SMS install link

From here you will see the option to download or SMS the link directly through to your device.

If you do not see these options, please ensure that you have an email and a phone number entered into the internal details fields in your ReNet staff profile. You are able to do this by selecting the **edit** tab on your staff profile.

Mobile (external)	
Mobile (internal)	
Phone (AH)	
Email (external) *	
Email (internal)	

Once this has been sent you will see an install link on your device.

When this installs on your device, this will install a unique profile that will link through to your listings and contacts that you manage within the ReNet system.

If you would like to share information, please look at the area for **sharing listings and contacts.**





				Messages ●●●●	100% 💼 +		
				■ mdm.renet.io	C		
+61 427 652 420 Text Message Today 12:42 pm Hi Varelle Johnson, to install	i	A Constraint of the second se	i	Coucher Contacts, Calendars, and Applications.	gured Tasks	Cancel Install Profile Image: See My Property Enterprise Services for	Install : Varelle Johnson
Nextgen ReNet and our Touchpoints Manager app on any Apple device, click this		Hi Varelle Johnson, to install Nextgen ReNet and our Touchpoints Manager app on any Apple device, click this		Please allow a couple of minutes for th complete. Once completed you will see the Rene installed on your device.	nis to t App	Description Provides automatic access Calendars, Tasks and Appli Property.	to your Contacts, cations for See My
mdm.renet.io		Renet mdm.renet.io				Contains Device Enrolment Challeng More Details	e >
				renet			
						This will an an ur	daviaa

Open the email or SMS on your device and tap to load the preview and this will load to an icon for safari with the direct install link.

Select the link with the safari icon to open this into a browser. If you have emailed the install link, this will open directly in your default web browser on your device.

Select Install Now

This will open up device management on your iPhone or iPad and request install your unique profile on your device.

Select Install in the top right hand corner.





🔇 Safari 🚥 🗢	9:41 am		🔇 Safari 👓 🗢 🗢	9:41 am	● \$ 100% → +	🔇 Safari 👓 🗢 🗢	9:41 am	🕑 🔰 100% 🛑 🗲	🛾 Safari 👓 🗢 ᅙ	9:41 am	€ 🕸 100% 💼 🗧
	Enter Passcode	Cancel	In	stalling Profile		Cancel	Warning	Install	Cancel	Warning	Install
	Enter your passcode		Signed by MDM Ve	ly Property rise Services for: endor: ReNet Pty Ltd	Varelle Johnson	ROOT CERTIFICATE Installing the cer add it to the list iPhone.	tificate "Varelle of trusted certif	e Johnson" will ficates on your	ROOT CERTIFICATI Installing the ce add it to the list iPhone.	E rtificate "Varell of trusted cert	le Johnson" will ificates on your
C)	Description Provides	s automatic access t	o your Contacts,	MOBILE DEVICE MA	NAGEMENT		MOBILE DEVICE M	ANAGEMENT	
		,	Contains Device I More Details	d By Renet Cloud	21013 101 346 My	Installing this pro administrator at to remotely man The administrato add/remove acc install and mana	ofile will allow th "https://mdm.m age your iPhom or may collect p ounts and restr ge apps on you	ne enet.io/server" e. versonal data, ictions and list, r iPhone.	Install admir to ren The a add/r Install and mana	note Managen trust this profile's s your iPhone into re management?	nent source to emote ata, frust d list, un renome.
1	2	3									
4	5	6									
сні	JKL	MNO		Install							
PQRS	8 тиv	9 wxyz									
	0	$\langle \times \rangle$		Cancel							
Enter you	r unique pas your device.	scode for	Please sel botto	ect Install m of the p	from the age.	Select the device mai right	option to i nagement t hand cori	i nstall the in the top ner.	Select the remot	e option to te manage	o trust the ement.







Once the profiles have been installed, select the **done** option in the top right hand corner. This will then show a pop-up requesting to install the app. Select **Install.**



This will download the ReNet App onto your device.



When selecting the App you will be prompted to log in. To log in use your ReNet username and password.





For Android Devices

To install the ReNet app use the below URL:

http://app.renet.io/android/2.9.5/Renet.apk



and then to security. Select Allow installation of apps from sources other than the Play Store. Email or SMS the install link through to your device and the select the install link to download.

Once the download is complete, locate the downloaded file and tap to open it.

Select Install.





■ ¹	🗷 "🕞 🕲 🗐 1:00
ReNet	ReNet
Installing	App installed.
	DONE OPEN
The app will now install	Once installed your will receive confirmation. Select Open.

You will see the login screen where you will login with your ReNet username and password.





Removing Profiles from your Apple Device

If you are having trouble installing the app on your apple device, it may be that you already have the device management profile installed. When trying to install you will receive a message like the below:

Calendars, Tasks and Applications for Se
Profile Installation Failed
Mobile Device Management is already installed.
ОК

To remove the profile, you are able to do this from the settings.

••••• 🗇 9:41 am 🛞 🕏 100% 🔜 f			••••• 🗇 9:41 am 🛞 🛊 100% 🏎 +
Settings	•••••• * 9:41 am @ \$ 100%	•••••• 9:41 am @ \$ 100%	Cevice Management Profile
Votifications	Setungs General	General Device Management	See My Property
Control Centre		MOBILE DEVICE MANAGEMENT	Enterprise Services for: Varelle Johnson
C Do Not Disturb	Date & Time >	See My Property Enterprise Services for: Varelle Johnson	Signed by MDM Vendor: ReNet Pty Ltd Verified 🗸
	Keyboard >		Description Provides automatic access to your Contacts, Calendars, Tasks and Applications for See My
General >	Language & Region >		Property Powered By ReNet.com.au
A Display & Brightness >	Dictionary		Contains Mobile Device Management
🛞 Wallpaper >			CalDAV Account CardDAV Account Managed App
Sounds	iTunes Wi-Fi Sync >		Certificate
siri >	VPN Not Connected >		More Details >
Touch ID & Passcode	Device Management See My Property >		Accounte 2 >
Battery >	Regulatory		
Privacy >			
	Reset		Remove Management
iTunes & App Store >			
From your settings select general.	Select device management.	Select the mobile device management profile with your agency name.	Select remove management at the bottom of the screen.
This will remove the profile and you	are then able to re-install the app.		





Sharing Listings and Contacts

Through the App, you have the ability to share your listings and contacts with other staff members.

To set this up you will need to attach the staff members you wish to share your data with as assistants in order to link the accounts together.

Example: Varelle will be sharing her listings and contact with Tegan.

From ReNet please select your name in the top left hand corner of the screen and then select the **assistants** tab.

Edit	Privileges	Mobile Devices	Listings	Assistants	Quarterly Goals	RE/MAX Corporate	Email Signature	Archive & Reset Actions	
Assi	stants								
	Select	E Staff Ben I Craig David Fletc Gurm Hann Jace Jenn Lara Nik E Rach Rece Rod Rod	Mewburn Bennett I Young ner Norman nesh Singh ah French Jonathan y Rieder Townsend oves Bell ael Millar ption Askew						

From this area select the staff member that you would like to share the data with and then select save.

This will need to be done for both Varelle and Tegan to ensure that the accounts link together.

Navigating through your APP

For your App there are three main navigation icons that you will use. They include:

Listings Contacts Open Homes





On your Apple device your will see these at the bottom of your screen.



On your Android device you will see these at the top of your screen.



To search your listings and contacts you will also see a search option.

For your apple device this is in the top left corner

Q

Touchpoints Manager

On your android device you will see this in the right hand corner.



Close to the search option you will also see a menu option (three full stops). This will allow the ability to add a contact to your database not in relation to a property.

Renet Mobile Version 2.9.8 Varelle Johnson
Logout
Add New Contact
Close Menu





Adding Activity

You will see the ability to add through any activity that you select throughout the App.

For Apple users this will be at the top of your activity screen.

🕀 Add

For Android users you will see a + button at the bottom right hand corner of your screen.



Saving Information

For apple users, to save information, you will see a **Done** button at the top right hand corner of your screen.



For Android users, simply use the back button on your mobile phone and this will automatically save.







Listings

Navigating Listings

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Q	Tou	chpoints Mana	ager •••
Currer	nt	Pending	Sold
	18 Co Coffs H \$280,0	o mbine Street ^{Iarbour} 00 - \$300,000	Under Contract > 2 酉 1 모 1 읅
	27 Aq Toormi	Juamarine Drive na	>4 戻 1 ☲ 1 읊

From the homescreen of your ReNet App you have the ability to view your listings via three main statuses:

SR

Contacts

Open Homes

Current – Listings that are on the market at the moment. Pending – Listings that are archived that have a current agency agreement. Sold – Listings that are displaying in the sold gallery on the portals and your website.

By selecting any property, this will link through the activities for this listing only.

A

Listings

You will have the owner details show in the top right hand corner and selecting this will bring up their details.





You will also see any high priority notes added for this listing on the front page.







Notes





was all good here	>
Varelle Johnson	30/05 11:41am >
Varelle Johnson Corelogic property data imported	11/05 12:00am >
Varelle Johnson Corelogic history shows it was listed Nationwide Coffs Harbour (Beth	12/04 12:00am By Prd >



There are two main ways to add notes via the app. By selecting the **Add Note** option at the top of the listing screen, or by selecting the Note activity and then **+ Add Note** on your apple device or the **+** button in the bottom right hand corner of your android device.

By selecting the green note activity this will show a history of all notes added for this property. Any notes that are showing as red have been marked as high priority. By using the add note option, you are able to add notes directly to this property. To mark your note as high priority swipe the normal option to the right. This will then change to high and show in red.





Enquiries

2:31 pm		
Z Add Note	& Varelle	
Image: Constraint of the second secon	() Open Homes	
Inspections 7	✓ 4 Notes	
Coffers 2	E 9 Documents	
Varelle Johnson renet training	30/05 11:41am >	
•	0	





2:31 pm

New Enquiry...

amaysim 🤤

To add new enquiries, select the enquiry actvity button from the home screen of your listing. This will show all of the enquiries that have been added to your property. You have the ability to filter these by all, active and completed. To add a new enquiry select
+ Add Enquiry from your apple device or the
+ button in the bottom right hand corner of your android device.

This will show the form to enter your enquiry information. Once the information has been entered select **Done.**





Inspection by Appointment

2:3 27 Aquam	11 pm ● ¥ 97% ■ narine Drive •• 4 日 1 □ 1 6	
Add Note ? 14 Enquiries	yarelle Ø Open Homes	
Inspections	✓ 4 Notes	
₽ 2 Offers	Documents	
Varelle Johnson	30/05 11:41am	>



Cancel	Inspections		Done
Name	27 Aquamarine E	Drive,	Toormina
Name		Cont	
Date		10th	n Jul 2017
Inspection			lst
Inspection By	\	/arelle	Johnson
Price Indication	n \$1	Price I	ndication
Status	Ins		on Source
Contract Issue	d	No	
Interest Low			High

lacksquare

To add an inspection by appointment, select the inspections activity button from the homescreen of your listing. This will show all inspection by appointment history. To add an inspection select **+ Add Inspection** from your apple device or the **+** button in the bottom right hand corner of your android device.

This will show the form to enter your inspection information. Once the information has been entered select **Done.**





Offers





⊕ Add Offer

	\$500,000 Shandy	>
M	\$450,000 Emily Mitchell	>



lacksquare

To add a property offer, select the offer icon on the front page of your property screen. This will show all offer activity. From your apple device select + Add Offer or from your android device select the + icon in the bottom right hand side screen. This will bring you through to the form. Once all of the offer details have been entered select **Done.**





Open Homes

Future Open Homes

•०००० amaysim रू	2:31 pm	۰ 🖇 97% 🖿
Q To	ouchpoints Mana	iger •••
Current	Pending	Sold
18 (Coffi \$280	Combine Street s Harbour 0,000 - \$300,000	Under Contract > 2 酉 1 ϖ 1 岛
27 J	Aquamarine Drive	> 4⊜1⊡1⊜
	0	



11:12 am

Touchpoints Manager

27 Aquamarine Drive

• oooo amaysim 🤕

Q



 Issings
 Contacts
 Open Homes

To view all future home homes. Select the open home icon. For apple users this is in the bottom right hand corner of your app. For androird users this is in the top right hand corner of your app.



The will show the future open home times for all of your listings. To add attendees to these open homes select the property. This will then link through to a form where you are able to add attendees. When adding attendees, we will check to see of your contact already exists in the database.

Summary

SMS

Attendees





Viewing Open Home History

0000 amaysim ᅙ 🛛 2:3	1 pm 💿 🖇 97% 💶
27 Aquam	arine Drive •••• 4 🚍 1 🕁 1 🖨
Z Add Note	& Varelle
?14Enquiries	Dpen Homes
Inspections 7	✓ 4 Notes
₽ 2 Offers	∎ 9 Documents
Varelle Johnson renet training	30/05 11:41am >

•0000	amaysim 🗢 2:31 pm 🕒	\$ 97%
<	Open Homes	
	27 Aquamarine Drive, T	oormina
20	20th June 01:00am 01:30am	>
19	19th June 01:00am 01:30am	>
1 5	15th June 01:00am 01:30am	>
5	5th June 01:00am ^{01:30am}	>
3	3rd June 01:00am 01:30am	>
2	2nd June 01:00am 01:30am	>
1	1st June 01:00am 01:30am	>
<u>31</u>	31st May 01:00am 01:30am	>
20	20th May 01:00am 01:30am	>

oooo amaysim 🤶	2:32 pm	● ¥ 97%
	15th Jun 1:00a	m ••
	27 Aquamarine	Drive, Toormina
Name		Attendee Name
Phone	Best	Contact Numbe
Email		Email Address
Clear		Save Attendee
Registered /	Attendees	
👤 Jodi		S
Attendees	Summary	SMS

To view Open Home history for your property, select the Open Home activity icon from your property.

 \bullet \bigcirc

This will show a history of all the open homes for your listing. To view attendee information for the open home, select the open home date and time. This will open into your attendee screen that will allow you to add additional attendees, or edit any attendee comments. To edit the attendee comments, select the contact icon on the left hand side of the attendee name.





2:32 pm ● ≵ 97% Jodi 27 Aquamarine Drive, Toorni	a	• 0000 amaysim 🐨 2:32 pm 🔍 \$ 97% 🛶
Name	General Comments	SMS Message to Attendees
Phone	General Comments	
Email		
Source Advests Newses	Agents Comments	
Advocate Newspa	Agents Comments	Send SMS
Price \$ 4500	00	Attendees
Interest Low	igh Total Attendees	
Comments	Total Number of Attendees	
loved the big living area		
	Attendees Summary SMS	Attendees Summary SMS
	By selecting the summary heading at the bottom of the open home, you are able to add open home comments.	By selecting the SMS heading at the b

This will open into an area where you can add additional attendee comments, sources and price indicators.

<

General Comments: General attendee comments. Agent Comments: Your comments on the day. Total Attendees: The total attendees for the open home.

oottom of the open home, you are able to send a bulk SMS to the attendees. This will be sent from your mobile number and the costs will be dependent on your mobile phone plan.





Accessing App Data via ReNet

For all of the information that you add via the ReNet App, this will automatically transfer to your ReNet software into several different areas.

The Touchpoints Manager

From the **Touchpoints Manager** icon at the top of ReNet, this will show all of the activity that you have added for your properties. This will also include the data that you have added via the app.



Starting with the Touchpoints Manager tab, this will show a snap shot view off all of the contacts and the various activities that they have had with all properties throughout your database.

By using the additional tabs you are able to view this by property activity.

When viewing the property activity, you are able to filter this a number of ways: **Date Range:** Select the date range for the data you would like to display.

Listing: Only show activity for a particular listing.

Status: Filter via the status of active, completed or all.

For your Market Appraisals you can also search by: **Suburb for Appraisals:** To look for suburbs in a certain area.

Reason for Selling: To prospect to a certain category.





From The Listing

Directly from the listing you will see the data show in several different areas.

The Listing Chronological History

From the **profile** tab on your listing you are able to see all property chronological history.

20-06-2017	OFI: Varelle Johnson @ 01:00 - 1:30 am
20-06-2017	OFI ATTENDEE: Lana: lana loved the deck in the backyard : ACTIVE
10.06.2017	OFI: Varalla Jahreen @ 01/00 11:30 am
19-00-2017	OFI. Varene Johnson @ 01.00 - 1.50 ant
15.06.2017	OFI: Varalla Johnson @ 01:00 1:30 am
10-00-2017	OFI. Varene Johnson @ 01.00 - 1.50 ant
15-06-2017	OFI ATTENDEE: Indi: loved the big living area PI: \$450,000
10-00-2017	on An Endeel, out, fored the big wing area h. \$400,000
15-06-2017	INSPECTION: Robyn Parish: 01:00 am: (Active)
10 00 2011	
15-06-2017	INSPECTION: Michelle: 01:00 am: (Active)
10 00 2011	
15-06-2017	ENQUIRY: trish: (Source: advert # 1)

This is any activity that has been added to the property and will also include all eBrochures that have been sent for the listing, including clicks and opens.

The Touchpoints Manager

Profile 34 Touchpoints	Manager ¹⁴ 11 Notes Prospecting 3 Campaign Manager Brochure Owner Reporting 1	Sales Proce	ss Tasks	5	
Touchpoints Manager The	7 Inspections 10 Open Homes 2 Offers 16 Enquiries				
Contact Categories	Are in 👌 Any Category 🗘 🎯 🛛 And are in 👌 Any Category 😒 🎯				
Touchpoints Manager	V Has Buyer Criteria V Offered V Inspected V OFI Attended V Issued Contract (Show Emai	iled)			
Touchpoints Dates	From 08-04-2017 To 12-07-2017				
Matching location	TOORMINA, 2452 Specifically TOORMINA (not "Any" location)				
Bedroom requirements	All/Any bedrooms requirements				
Show/Suppress	Show Contacts Full Details				
More	10 📀 results per page Advanced: Touchpoints Manager™ View 📀				
	Search				
Displaying result:	Send SMS Send eBrochure EMAIL the owners report	I			
« Previous 1	2 3 4 5 6 7 8 9 10 Next >				
Contacts with Touchpoi	ts Manager™, ordered by strong activity, then recent activity	Offered In:	spected (OFI'd Crit	eria
Emily Mitchell	•	~		 Image: A second s	
Shandy		~		~	

From the **Touchpoints Manager** tab on a listing, you are able to filter by activity for your particular property.

This area will show all of your matching contacts, and the activity that they have had with this property. We will weight this based on property activity to reveal who the hot buyers are for this property.

By using the additional tabs you are able to filter by a particular property activity. This will then show all history, based on a date range for the activity that you have chosen.





The Notes Tab

Pr	ofile <u>34 Touc</u>	hpoints Manager™	11 Notes Prosp	pecting 3 Campaign Manager	Brochure Owner Reporting	1 Sales Process Tasks
		Dates From 08-0	4-2017 🔳 то О	06-09-2017 Select Dat	e Range ᅌ	
				Search		
(1	Add Note					Learn About Notes
#	Date	Staff	Activity	Note		
1	30-05-2017 11:41 am	Varelle Johnson	General Note	Varelle Johnson : renet traini	ng	Edit
2	04-07-2017 09:40 am	Varelle Johnson	General Note	Varelle Johnson : (Vendor ad	ded note) Exported and Mail Me	rged Edit X

The notes tab will show any listing notes and also notes that have been added via the contact that is attached as the owner. The owner notes will display as (Vendor added note).

From The Contact

The Contact Chronological History

Chronological	History Ebrochure history is found under the Prospecting Tab
04-07-2017	NOTE: Varelle Johnson : Exported and Mail Merged
04-07-2017	NOTE: Varelle Johnson : Exported and Mail Merged
04-07-2017	NOTE: Varelle Johnson : Exported and Mail Merged
29-06-2017	INSPECTION: 27 Aquamarine Drive TOORMINA: 10:25 am: (Active)
23-02-2017	ENQUIRY: 20 First Avenue COFFS HARBOUR: jace: (Source: advert # 1)

From the profile tab on your contact, the chronological history will show all activity that they have completed.

The Touchpoints Manager

Profile Touchpoints Man	nager™ Prospecting	Properties	1 Inspection	ns Offers	3 Notes	Referrals	Documents	Tasks			
Touchpoints Manager ™	Buyer Requirements	Renter Requ	lirements	Unfollowed							
Mark All Activities as	Completed						C	Offered	Inspected	OFI'd	Emailed
18 Combine Street, COFFS	S HARBOUR						•	/			
27 Aquamarine Drive, TOO	RMINA								~		

This area will show each property that your contact has had activity with. We will weight this based on activity to show the property that they have the most interest with.





The Inspections Tab

PI	ofile Touchp	oints Manager™	Prospecting	Properties	1 Inspections	Offers	3 Notes	Referrals	Documents	Tasks	
1	Property Inspe	ctions Open Fo	r Inspections	Appointmen	nts						
0	Add Inspect	tion								L	earn About Inspections
#	Date	Property				Inspe	ecting Rep	Comm	ents		
1	29-06-2017 10:25 am	27 Aquamarine D	Drive TOORMIN	A		Varel	le Johnson	inspec Interes Comm	tion t Levels: IL:0 ents: -		Active

From the inspections tab, you are able to filter via inspection by appointment and properties where the contact has attended an open home.

The Offers Tab

Pr	ofile 1	Touchpo	oints Manager™	Prospecting	Properties	1 Inspections	Offers	3 Notes	Referra	Is Documents	Tasks		
(- Add C	Offer										Learn	About Offers
#	Date		Property			Taken	Ву		Value	Vendor Offer	Acce	epted	
1	12-07-	-2017	18 Combine Stre	et COFFS HAR	BOUR	Varelle	Johnson		\$0.00		WIP		Active C

This tab will show all of the properties where the contact has submitted an offer.

Automated Activity Emails

With all of the activity that is added via the app, we will automatically send an eBrochure to the contact with the property that they have shown interest in. This is based on the below activity:

Enquiries Open Home Attendees Inspection by Appointment Offer

With this email we will automatically start to track the eBrochure and record the clicks and opening of the eBrochure.





Automated Buyer Requirements

Once you start adding contact activity to your listings, if the contact does not have buyer requirements, we will automatically enter these and subscribe the contact to receive automatic alerts.

The buyer requirements are based around the property that they have viewed. The requirements will automatically update if the contact has had activity with multiple properties.

The listing alerts that will be sent to your contact include:

New Listing alerts Price reductions Sold alerts Auction alerts

We will also send these out for your rental properties.

You are able to customise your alerts and buyer requirement criteria through the setup area in ReNet.

Contacts

To access the contacts that you manage within ReNet, select the contacts icon. For apple devices this is at the bottom of your app. For android this is at the top of your app.



You will be taken through to a screen that will allow you to filter by: **All Contacts:** These are all the contacts that you

manage within the database.

Recent Contacts: Contacts that have been added or modified within the last 14 days.

Current Vendors: Contacts that have a property attached that has a status of current.

To add a new contact on apple devices select + Add New Contact.

For Android devices select the + button in the bottom right hand corner of your screen.





●○○○○ amaysim 🗢	2:33 pm	۹۶% 페
Cancel	New Contact	Done
First Name	First Name	
Last Name	Last Name	
Title	Title	
Company	Company	
Spouse	Spouse	
Phone	Phone	
Email	Used for all emai	l marketing
Email	Other - Your reco	ords only
Address	Line 1	
	Line 2	
	City	
	State	
	Post Code	
	Country	
Postal Address	Line 1	
	Line 2	
	Contact	

•0000	amaysim ᅙ 2:33 pm	🕒 🖇 97% 페
Q	Touchpoints Manager	•••
	\oplus Add New Contact	
R	All Contacts	>
R	Recent Contacts	>
R	Current Vendors	>

This will take you through to a contact add screen. After entering all of the details for your contact select **Done.** To view contacts that are already in ReNet, from your contacts icon select one of the options to filter. You can also search for your contact by using the magnifying glass at the top of your app.

R

Contacts

Î

Listings

 (\downarrow)

Open Homes

•०००० amaysim 🗢	2:33 pm	۰ 🕸 97% 💼
<	All Contacts	•••
\oplus	Add New Contact	
B brooke		>
G Gabbie		>
L Leo		>
M Michelle		>
R Rodney		>
V Varelle		>
A Alex		>
D David		>
E Ebony		>
G George		>

This will then bring up the list of your contacts. This will display by First name only first – in alphabetical order First name and surname – alphabetical by surname. To edit your contact select the contact name.





●०००० amaysim 중	2:33 pm	۰ 🖇 96% 페
<	Varelle	Edit
	+ Add TouchPoir	nt
Phone		₩ <i>6</i>
Email		
Address NSW		
Address NSW		
Properties 27 To	7 Aquamarine Drive	> 4 ⊟ 1 ⊡ 1 ⊜
High Priority No	tes	
Contact	Profile	Notes

This will show contact details and important
information on the front including properties
that they own and any high priority notes.

You have the ability to SMS and call the contact using the contact buttons beside the phone number. To edit the contact select the Edit button in the top right hand corner.

••••••••••••••••••••••••••••••••••••		
Cancel Varelle Done Cancel First Name Last Name BR Buyer Last Name Last Name BR Buyer Fitle Title Rente Company Company Company Spouse Spouse Rente Phone Phone	2:34 pm	amaysim 🧟
st Name Varelle BR Buyer le Title Br Rente ouse Spouse RR Rente one Phone one Phone one Phone one Phone one Company Com	Varelle Done Canc	cel
Irst Name Varelle BR Buyer Spouse Company Company Phone Phon		
Last Name Last Name BR Buyer Title Title Company Company Company Spouse Spouse Rente Phone Phone Phone Phone Phone Phone Phone Phone Company	lle	
Title Title Company Company Spouse Spouse Phone Phone Phone Phone Phone Phone Phone Phone Email Other - Your records only Address Line 1 Line 2 City NSW Post Code Country Code	Name BR E	Buyer F
Company Company Renter Spouse Spouse Image: Company Renter Phone Phone Image: Company Image: Company Email Other - Your records only Image: Company Address Line 1 Image: Company Insw Post Code Image: Company Country Company Image: Company		
Spouse Spouse Phone Phone Phone Phone Phone Phone Phone Phone Email Other - Your records only Address Line 1 Line 2 City NSW Post Code Post Code Country	ipany RR F	Renter
Phone	use	
Phone Phone Phone Phone Phone Phone Email Other - Your records only Address Line 1 Line 2 City NSW Post Code Country Country		
Phone Phone Phone Phone Email Other - Your records only Address Line 1 Line 2 City NSW Post Code Country	ne	
Phone Phone Email Other - Your records only Address Line 1 Line 2 City NSW Post Code Country	ne	
Email Other - Your records only Address Line 1 Line 2 City NSW Post Code Country	ne	
Email Other - Your records only Address Line 1 Line 2 City NSW Post Code Country		
Address Line 1 Line 2 City NSW Post Code Country	er - Your records only	
Line 2 City NSW Post Code Country	1	
City NSW Post Code Country	2	
NSW Post Code Country		
Post Code Country		
Country	Code	
	ntry	
ostal Address Line 1	1	
Line 2	2	
Contact Profile Notes	Profile Notes	

This will link you through to the contact form to be able to update any details. Once everything has been updated select Done

To view buyer or renter requirements select the profile option from your contact area at the bottom of the screen.

This will bring you through to a list with the ability to edit or add the buyer/renter requirements that have been added to your contacts. Select the requirements to edit/add.





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Cancel B	uyer Requirements	Done	Cancel	Varelle
Hot		\bigcirc	(+)	Add TouchPoint
Receive Email	Alerts		Varelle Johnson Exported and Mail Me	n 02 erged
Wants to act		ASAP	Varelle Johnson Exported and Mail Me	n 04 erged
Price			Varelle Johnson Exported and Mail Me	n 04 erged
From \$	0 To \$	609700	Varelle Johnson	n 23
Bedrooms	0			n 06
Types of Prop	perties		Emailed owners repor Vendor Message: Hi J	t 08-04-2017 - 05-08- Iohn
Houses	Rural	\bigcirc	Please	
Vacant Land	Business	\bigcirc		
Auctions		\bigcirc		
Unit/Townhou	ise/Villa	\bigcirc		
Commercial/In	ndustrial	\bigcirc		
Location				
Key Location				
Locations			Contact	Profile

Once all of your buyer/renter requirment have been updated select **Done.**

Flease							
Contact	Profile	Notes					
To view	the notes	for your					
contact soloct the Notes ontion							
contact ser		les option					
at the bott	om of you	r app. This					
will show all of the note history							
will show all of the note history.							
To add a n	To add a new note select the +						
Add To	uchPoint	option.					

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04/07 9:40am

04/07 9:37am

04/07 8:41am

23/06 2:40pm

06/06 12:37pm

Done



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Cancel	Contact Note	
High Priority		\bigcirc

This will come up with the option to add a new note.

This will then link through to a screen to add the note details. Any note marked as high priority will show on the front page of the contact screen.





Accessing Contact Information via ReNet

All of the contact information that has been added/modified via the App is also accessible directly from the contact card in ReNet.

From the Profile Tab

You are able to see any buyer requirements that have been entered for the contact from the homescreen by selecting **Search for matching properties** will take you through to the buyer match area.

+ Buyer Requirements Learn About Buyers			
Buyer Spending Range	Between \$0 and \$500,000, ASAP		
Buyer Locations	Any location		
Buyer Property Types	Any property type		
Matching Properties	Search for matching properties		

From the Chronological History

You are able to see any notes entered for your contact from the profile chronological history.

Chronological History Ebrochure history is found under the Prospecting Tab			
12-07-2017	NOTE: Varelle Johnson : Varelle testing from app		
04-07-2017	NOTE: Varelle Johnson : Exported and Mail Merged		
04-07-2017	NOTE: Varelle Johnson : Exported and Mail Merged		
04-07-2017	NOTE: Varelle Johnson : Exported and Mail Merged		
05-06-2017	ENQUIRY: 27 Aquamarine Drive TOORMINA: brooke: (Source:)		

From the Touchpoints Manager

Profile Touchpoints	Manager ¹⁸ Prospecting Properties Inspections Offers 4 Notes Referrals Documents Tasks					
Touchpoints Manager	Buyer Requirements Renter Requirements Unfollowed					
	Edit BUYER Requirements Delete BUYER Requirements					
Spending Rang	Minimum Price 0 Maximum Price 500000					
Location	Any location					
Property Type	Any property type					
Archived Listing	Match against archived listings (not live)					
Pending Listing	ings Aatch against pending listings (has agency agreement but not live)					
Pipeline Listing	Pipeline Listings Match against market appraisal pipeline listings with forcast listing dates					
Results 50 C matching properties will show						
Find Properties						
There are 3 properties in your database matching the above.						
10	♥ 2 7 Taylor Rd, Savitel ■ 3 ⊇ 1 ITHE MARKET 550000 ■ 3 ⊇ 1					
Ur Ur	tapped Potential					

From the Touchpoints Manager you are able to see all matching properties for a contact with the ability to search for additional properties and also send marketing.





The Notes Tab

Pr	ofile Touchp	oints Manager™	Prospecting Prop	rties Inspections Offers 4 Notes Referrals Documents Tasks					
(+ Add Note Learn About Notes								
#	Date	Staff	Activity	Note					
1	12-07-2017 02:32 pm	Varelle Johnson	General Note	Varelle Johnson : Varelle testing from app	Edit				
2	04-07-2017 09:40 am	Varelle Johnson	General Note	Varelle Johnson : Exported and Mail Merged	Edit				
3	04-07-2017 09:37 am	Varelle Johnson	General Note	Varelle Johnson : Exported and Mail Merged	Edit				
4	04-07-2017 08:41 am	Varelle Johnson	General Note	Varelle Johnson : Exported and Mail Merged	Edit				

From the notes tab you are able to see just the notes that have been added for this contact. Any note that is marked as high priority will show at the top of the list.

Data Syncing with Apple Devices

With your apple devices, you will see that we will sync your open home information through to your calendar and your contacts through to your phone contacts.



Calendar Information

With each open home that is entered in for your property, this will automatically display in your inbuilt apple calendar. You are then able to use this to google map to reach the location and we will also provide estimated time of arrival based on traffic conditions.

Today	Calendars	Inbox





Edit

Contact Information

& ID:37301915 - Andree Cardow

Salutation	Salutation Andree Cardow					
Related Contacts	No related contacts					
Postal Address:	-					
Source:	Domain.com.au					
High Priority Notes:	No high priority notes					
Categories:	Categories: BUYER, BUYER					
Email Subscriptions:	🛷 General eBrochures 🖋 Buyer eBrochures & Alerts					
touch	Market Appraisal	Offered	Inspected	Attended OFI	Wanted Criteria	Emailed
manager-					v	
+ Property Portfolio Learn About Owners						
+ Buyer Requirements Learn About Buyers						bout Buyers
Buyer Spending Range	Buyer Spending Between \$328,300 and \$609,700, Range					
Buyer Locations	TOORMINA					
Buyer Property Types	s Houses					
Buyer Comments	Buyer Comments Thank you for attending the open home, we have set you up for alerts for similar properties					
Matching Properties	Matching Properties Search for matching properties					



Notes

---- ReNet CRM Data ----Locations: TOORMINA Minimum Price: 328300 Maximum Price: 609700 Interested In: Houses Contact Source: Domain.com.au Inserted From: Varelle Johnson ---- End of ReNet CRM Data ---- With contacts that you have modified or communicated with, these will start to sync through to your apple phone contacts. We will show all contact information that you can use to call or SMS and through the notes area we will show any buyer requirements and any important information that has been entered via ReNet or your App.



